**Data Collection Template**

Name of tester: ChenNeen

Name of User: Jannah

**Section A: Registration and Prior Program**

Time taken to complete (sec): 45 sec

Was the user able to easily find the Register button? yes

Did the user assume to key in the registration details provided? yes

Did the user have any difficulty registering for an account? no

Did the user have any difficulty following the tasks? no

Did the user have any difficulty checking the checkbox? no

Did the user ask for help at any point in the section? If so, what did they ask for help for? User was saying that the website isn’t working as they are unable to select (explained)

Additional comments by tester:

**Section B: Program Selection**

Time taken to complete (sec): 20 sec

Did the user assume to select and fill the form as per the details provided? yes

Did the user have any difficulty selecting the program? no

Did the user encounter any scrolling issues? no

Did the user have any difficulty proceeding to the next section? no

Did the user ask for help at any point in the section? If so, what did they ask for help for? Yes, user asked why the dropdown can’t be closed when they click the area outside

Additional comments by tester:

**Section C: Course Selection and Pathway Generation**

Time taken to complete (sec): 45 sec

Is the course description enough for the user to understand what they are selecting? nil

Was the user able to follow the user briefing to select the first core course? yes

Did the user click or drag the course over from the left side to the right side? drag

Does the pathway look complicated to the user? no

Did the user ask for help at any point in the section? If so, what did they ask for help for? Yes. User tried to drag the course but ended up scrolling the available course list page and asked why the course isn't coming out

Additional comments by tester:

**Section D: Pathway Editing**

Time taken to complete (sec): 15 sec

Was the user able to find the edit button? yes

Was the user able to open up the alternative path section? yes

Was the user able to follow the user briefing to select swap out the elective courses? yes

Did the user click or drag the courses? click

Does the pathway editing section look complicated to the user? no

Did the user ask for help at any point in the section? If so, what did they ask for help for? no

Additional comments by tester:

**Section E: Pathway Reset and Re-generate**

Time taken to complete (sec): 30 sec

Was the user able to easily locate the reset button? Yes

Was the user able to reset the paths on their own without help? Yes

Did the user encounter any difficulties when redoing the program and course selection to generate the pathway again based on the new information provided in the user briefing? No

Did the user ask for help at any point in the section? If so, what did they ask for help for? no

Additional comments by tester:

**Section F: Pathway Review**

Time taken to complete (sec): 15 sec

Was the user able to find the log out button? Yes

Was the user able to find the login button? yes

Was the user able to login with previously registered credentials? yes

Was the user able to see the generated pathway? yes

Did the user ask for help at any point in the section? If so, what did they ask for help for? no

Additional comments by tester:

**General comments by tester after completion:**

**(optional section below)**

**Website Improvements Questionnaire:**

* Confusion on user interface (Is it user friendly?)
* Website performance (Loading speed)
* Accessibility (Is it easy to use and navigate?)
* Features request (features which they feel we lack)
* Color choice (Is it too bright/too dim? Or it makes user uncomfortable?)
* Design suggestions (where they feel we can improve on our design)
* Button placements (are our buttons such as “back/confirm/cancel” easy to spot)
* User satisfaction level (Ratings, to be asked 2nd last)
* General comments (to be asked last)